



## Ronald McDonald House Guidelines

1. **A parent or legal guardian must occupy the room each night.** If you are not occupying your room each night, please allow us to offer the room to another family. If you need to check out, you are welcome to submit another reservation. For non-hospitalized patients, appointments must be no more than 48 hours apart. If your child's treatment is transferred to another facility, please let us know. We will be in communication with the hospital to verify appointments.
2. **RMHC does not allow:**  
Alcoholic beverages, marijuana, weapons (including concealed permit weapons), illegal drugs, candles, or incense. Smoking, vaping, and e-cigarette use in the House or on the property are not permitted, and pets are not allowed in the House or in cars. Unsafe, disruptive, or illegal behavior is grounds for immediate eviction.
3. **Patients of any age may not be left alone in the House or on the property at any time.** Children 15 and younger may not be left alone in the House. Children 12 and younger must be supervised by an adult at all times.
4. **Symptoms of contagious illness must be reported to staff immediately.** (colds, flu, fever, viruses, etc.) as we may have immunocompromised patients staying in the House. We will work with you on the next steps if anyone in your family has contagious symptoms.
5. **Each guest three years and older will be asked to wear a Ronald McDonald House wristband at all times.**
6. **Each family may have a maximum of six visitors (Portland only).** Visitor hours are during office hours, (Portland 7:00 am to midnight, Bend 8:00 am to 10:00 pm). Each family is responsible for their visitors meeting the screening requirements and complying with the guidelines. Please meet your visitors at the front desk and have them sign in with staff. Quiet hours are from 10:00 pm until 6:00 am daily.
7. **Your check out date is \_\_\_\_\_ before noon.** If you will be checking out earlier than this date, please notify staff.

**I agree to abide by the Ronald McDonald House guidelines. I am responsible for all members of my family and our visitors complying with these guidelines. Anyone unwilling to follow these guidelines will be asked to leave and may jeopardize my privilege to stay at the Ronald McDonald House in the future.**