

Pediatric Patient Families



Ronald McDonald
House Charities®
Oregon & SW Washington

Checkout: Your checkout date is _____ before noon (12pm).

RMHC Guidelines and Agreement to Stay at Rood Family Pavilion

One SIGNATURE on back page REQUIRED before entry

- 1. Symptoms of contagious illness must be reported to staff immediately** (temperature of 100.4° F (38° C) or higher, cough, sore throat, shortness of breath, any flu-like symptoms such as nausea, vomiting, diarrhea, or chills, congestion/runny nose, new loss of taste or smell, headache, fatigue, muscle or body aches) as we have immunocompromised patients staying in the House. You must also notify staff immediately if you or your guest(s) test positive for COVID-19. We will work with you on the next steps if anyone in your family has contagious symptoms.
- 2. Face coverings that rest snugly above the nose, below the mouth, and on the sides of the face, are required for all guests (age 5 and older) at all times when not in guest room.** This includes entering/exiting the building, occupying the elevator, or anytime while in a community space or hallway (except outdoors). Single layer or vented face coverings are not permitted. **Masks are available by request.**
- 3. Each adult guest will be given a lanyard to wear during your stay.** All registered adult guests must wear lanyards while in the building.
- 4. Please notify staff prior to any guest checking out so we may collect lanyard/keys.**
- 5. Rood Family Pavilion does not allow:**
Smoking, vaping, and e-cigarette use in the House or on the property. Alcoholic beverages, marijuana, weapons (including concealed permit weapons), illegal drugs, candles, or incense are also not permitted. Prohibited cooking devices in guest rooms include hot plates, electric fryers, electric skillet, pressure cookers, and toaster ovens. Pets are not allowed in the House or in cars. Unsafe, disruptive, or illegal behavior is grounds for immediate eviction.
- 6. We do not tolerate harassment or discrimination of any kind.** This includes, but is not limited to, slurs or negative stereotyping, hostile acts, derogatory jokes, and/or written or graphic materials (including clothing) that demonstrates discrimination or hostility towards an individual or group. We are committed to an inclusive culture that is safe and creates a respectful and healthy environment for all.
- 7. Children 12 and younger must be supervised by an adult at all times.** Patients of any age and children 15 and younger may not be left alone on the property at any time. Children under 6 may not use the top bunk of rooms with bunk beds.
- 8. Please keep staff informed of treatment changes.** Your family qualifies to stay while the patient is in treatment - if treatment ends earlier than expected, your check out date will change. You must inform staff if you have medical treatment that would need to take

place in the House. We will be in communication with the hospital to verify appointments.

9. **Each guest room may have day visitors** (total registered guests & visitors not to exceed 6 people) between 8:00am and 11:30 pm. Each family is responsible for their visitors completing 'Wellness Check' upon arrival, meeting the screening requirements, and complying with the guidelines. Please meet your visitors at the front desk and have them sign in and out with staff. Inquire with staff for visitor parking options.
10. **If you are not occupying your room each night, please allow us to offer the room to another family.** If you need to check out, you are welcome to submit another request to stay. Guest rooms can accommodate a maximum of 6 people.
11. **You are required to maintain the condition and the cleanliness of your room during your stay.** If there is any excessive damage beyond normal wear and tear, or if items go missing, you may be responsible for covering the costs of cleaning and repair. **In order to ensure quality maintenance of all guest rooms, staff will visit guest rooms approximately once per month of your family's stay.** Please note: Due to the fragile paint we use in this building, we ask that you do not hang anything on the walls (using tape or other adhesives).
12. **Quiet hours are from 10pm-6am daily.**

At least one Parent or Legal Guardian of the patient should sign below.

I agree to abide by the Rood Family Pavilion Guidelines. I am responsible for all members of my party complying with these guidelines. Anyone unwilling to follow these guidelines will be asked to leave and may jeopardize my privilege to stay at the Rood Family Pavilion in the future.

1. Parent or Legal Guardian First & Last Name

Print: _____

Signature: _____

Date: _____

2. Parent or Legal Guardian First & Last Name

Print: _____

Signature: _____

Date: _____